

## **Privacy Notice - RelayHealth**

**Effective Date: July 24, 2018**

At RelayHealth Pharmacy Solutions ("RelayHealth"), a business unit of McKesson Rx Technology Solutions ("McKesson" or "we"), we value the trust that pharmacies and drug manufacturers place in us to appropriately use and protect personal information. This Privacy Notice informs users of the RelayHealth website ("website") about the purposes for which RelayHealth may collect, use and share personal information and how it is protected. We want you to be clear how we're using personal information and the ways in which we protect this information. By using this website, you accept the privacy practices presented in this Privacy Notice. We encourage you to read this Privacy Notice in full to understand our privacy practices before using this website or submitting any personal information.

### **Scope**

This Privacy Notice applies only to the RelayHealth website ([www.relayhealth.com](http://www.relayhealth.com)). RelayHealth affiliates and subsidiaries may have separate websites, subdomains, and applications through other web, mobile, cloud or SaaS platforms which are not subject to this Privacy Notice. Additionally, RelayHealth business partners, ad networks and other third parties may have their own websites and services with separate privacy practices. We encourage you to read the privacy notices of all websites you visit to understand their privacy practices and your options.

### **Personal Information We Collect**

When you visit this website, we may collect personal information about you. Personal information is any information accessed, collected, or used by RelayHealth that identifies an individual, or can reasonably be used to identify an individual, whether directly or indirectly. The personal information we may collect includes, but is not limited to:

- Unique identifiers and user behavioral information collected passively, such as your IP address, location, browser type, operating system and clickstream activity

### **Tracking Technologies We Use**

We use various technologies to collect personal information about users to this website. These technologies include the following:

- Web Server Logs

- As is true of most websites, we gather certain information automatically and store it in log files. This information may include IP addresses, browser type, operating system, and clickstream activity. We do not link this automatically collected data to other information we may collect about you.
- Cookies
  - We may utilize cookies. Cookies uniquely identify your device associated with this website. You can control the use of cookies by adjusting your browser preferences at any time. If you reject cookies, you may still use our site, but your ability to use some features or areas of our site may be limited.
- Geo-location
  - We may collect information about your location based on your IP address or data from location tracking technologies, such as sensor data from your device that may provide information on nearby Wi-Fi access points and cell towers. You may opt-out of geo-location collection by changing the setting of your browser or device.
- Other Tracking Technologies
  - We also use local storage such as HTML5 to collect and store content information and preferences. Third parties who we partner with to provide certain features on our site use local storage such as HTML5 to collect and store information. Various browsers may offer their own management tools for removing HTML5 local storage.

These technologies are used to measure how you interact with this website in order to improve the user experience. We may receive reports based on the use of these technologies from companies such as Google Analytics on an individual as well as aggregated basis. To learn more about Google's privacy practices, click [here](#). If you want to opt-out of your data being used by Google Analytics, click [here](#).

### **How We Respond to “Do Not Track” Signals**

Some web browsers have a "Do Not Track" feature. This feature allows you to tell websites you visit that you do not want to have your online activity tracked over time and across websites. These features are not yet uniform across browsers and not broadly supported. This website is not currently set up to respond to those signals.

## **How We Use the Personal Information Collected**

We may use the personal information we collect for purposes such as:

- Reporting or data analytics services

## **How We Share Personal Information Collected**

RelayHealth does not sell personal information about you to third parties.

RelayHealth may need to share information with companies, organizations or individuals outside of RelayHealth if we have a good faith belief that access, use, preservation, or disclosure of that information is reasonably necessary to:

- Meet applicable laws, regulations, legal processes or enforceable governmental requests
- Enforce applicable Terms of Service, including investigation of potential violations
- Detect, prevent, or otherwise address fraud, security or technical issues
- Protect against harm to the rights, property or safety of our users, RelayHealth, or the public as required or permitted by law
- Engage in a merger, acquisition, reorganization, or sale of all or a portion of RelayHealth assets.

## **Access, Correction and Removal of Personal Information**

This website is purely informational, and the only personal information that we may collect through the website is limited to information collected passively, such as your IP address, browser type, operating system and clickstream behavior.

If you are a RelayHealth customer, some RelayHealth applications allow you to directly access, correct, update or delete your personal information through your profile settings. If this option is not available, contact your account representative or [privacy@mckesson.com](mailto:privacy@mckesson.com) to request your personal information to be accessed, corrected, updated or deleted.

## **Health Insurance Portability and Accountability Act ("HIPAA")**

As a key provider of services and technology to the healthcare industry, RelayHealth has implemented programs to address the privacy and security requirements of HIPAA.

## **Children's Privacy**

This website is not intended for any user under the age of 13, and we do not knowingly collect personal information from children under the age of 13. We request that children under the age of 13 not submit any personal information through this website.

### **How We Protect Your Information**

We use reasonable and appropriate physical, technical and administrative industry safeguards to protect information from unauthorized access, use, loss, misuse or unauthorized alteration. We will make reasonable efforts to protect personal information stored on the website's servers from unauthorized access using commercially available computer security products (for example, firewalls), as well as carefully developed security procedures and practices. Notwithstanding our security safeguards, it is impossible to guarantee 100% security in all circumstances. If you have any questions about security on this website, you can contact the Privacy Office at [privacy@mckesson.com](mailto:privacy@mckesson.com) or the address listed below.

### **Changes to this Privacy Notice**

We may periodically update this Privacy Notice to describe new features, products or services we offer and how it may affect our use of personal information about you and your controls. Since we may change this Privacy Notice, we recommend that you check the current version available from time to time. If we make changes to this notice, we will update the "Effective Date" at the beginning of this notice.

### **Contact Information**

If you have questions or concerns about this Privacy Notice, our information handling practices, or any other aspect of privacy and security of your personal information, please contact us at: [Privacy@McKesson.com](mailto:Privacy@McKesson.com).

You may also write to us at:

McKesson Corporation  
ATTN: Privacy Officer (Privacy Notice, RelayHealth)  
2 National Data Plaza NE, 3<sup>rd</sup> Floor  
Atlanta, GA 30329